REPADO invites you to experience LTM in action!
@ MEDICA 2018/ Hall 3 #E93

We provide the Live-Lab scenario, you play as "yourself"!

REPADO, a Software House, exclusively specialized in the medical sector, showcases LTM

the **"Medical Device Management Platform"** in action!

LTM is a healthcare hub that interconnects people & devices. Compliant to the highest **CyberSecurity** standards, LTM is ideal for all types of medical devices.
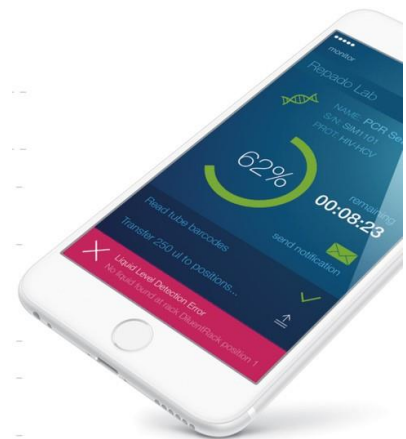

Are you a Lab professional?

Download ltm to your mobile phone and see a PCR Setup-simulated protocol running *in real-time*!

See **substeps**, **notifications** and **warnings**! LTM allows you to be away from the lab during long processes while monitoring what happens to your experiment!

When an **error** occurs you can directly send an "**issue**" to your service provider. No more confusing phone calls and requests for files you have no idea how to get!
Follow up with his response in your private thread!
Test it with the Repado Live-Lab scenario!

Are you a Service provider/ Distributor?

Use the ***LTM Dashboard*** to view all your customers' instruments displayed in the global map. The ones in trouble have a red dot!

Reply directly to your customers when an "***issue***" occurs. It will pop up in your dashboard! If after-hours, be also notified by email!

The issue contains all the details you need to know for providing the solution. Access ***history records, log files, connected-cameras*** or perform a ***remote desktop session*** to the device in trouble. Examine & resolve issues fast or even resolve an issue proactively for all your customer base.

Repado //encoding your needs

Need *2ⁿᵈ level support* or beyond? Create a "*support ticket*" & communicate with your Manufacturer or parts-Provider in a private thread. Then communicate the solution to your customer!

Use the *LTM Logbook* to schedule your next *Service visit* in terms of spare parts, consumables and personnel. Use LTM to support "offline" devices & exchange data with the in-house technicians for resolving issues, updates and more.

Are you an OEM/ Manufacturer?

With real feedback from your devices in the field, LTM minimizes Manufacturer – End User gap. Use LTM to identify pain-points & advantages and improve your product design & performance.

Provide to your partners expert consultation on *2ⁿᵈ level support*. LTM allows direct access to the medical device for accurate problem definition & fast resolution.

Create a customized version of LTM according to your brand or your customers' identity.

Meet us at MEDICA/ **HALL 3 #E93** and learn how LTM can Boost your **Customer Support Services**, Decrease **Support Expenses**, Redefine **Up & Cross-selling Strategies** and Maximize **Lab Performance.**

As all Repado products, LTM is developed under our **ISO 13485**-certified quality management system and covers all **MDR/ IVDR/ HIPAA & FDA** regulations related to Usability engineering, CyberSecurity & Risk management.

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